Time: 3 Hours



# G. S. College of Commerce & Economics, Nagpur An Autonomous Institution

An Autonomous Institution to Pachtracent Tukadeii Maharei Nagnur U

(Affiliated to Rashtrasant Tukadoji Maharaj Nagpur University)

First Semester Master of Business Administration Examination (CBCS)

#### EVOLUTION OF BUSINESS MANAGEMENT (MBC 1.1)

Maximum Marks: 80

- N.B.: All questions are compulsory.
- Q. 1 Answer the following question in about 150-200 words:

A) Define 'Management'. Explain the importance and scope of Management. Write your thoughts to elaborate whether Management is a Science or an Art.

OR

B) What are the characteristics and qualities required in Modern Managers? Explain the contributions made by Taylor, Fayol, Hawthorne in developing management thoughts.

Q. 2 Answer the following question in about 150-200 words:

A) Write in detail the various types of Planning with respect to policy, procedures, methods, rules, budget mission and objectives.

### OR

B) Write the importance of Strategic Planning in Indian Industry context.

- Q. 3 Answer the following question in about 150-200 words:
  - A) Write in detail about:
    - i) Types of Organization Structure
    - ii) Combining Jobs

OR

- B) What is Delegation of Authority? Explain with examples the basics of delegation of responsibility and authority.
- Q. 4 Answer the following question in about 150-200 words:
  - A) What is Recruitment and Selection? Write in detail the various steps and procedures involved in recruitment and selection.

#### OR

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- B) Do you think motivating employees play an important role in improving productive output? Explain the various approaches for improving motivation.
- Q. 5 Answer the following question in about 150-200 words:
  - A) Explain the concept of 'Direction' with reference to its importance and principles.

#### OR

- B) 'Effective Leadership is an important part of Team Building', explain with reference to functions styles and development of Leadership.
- Q. 6 Answer the following question in about 150-200 words:A) Explain in detail the various types of Control and Requirements of effective control policies.

## OR

- B) Do a comparative study of at least five features of Japanese Management and 'Z Culture' of American Companies.
- Q. 7 Answer the following questions in about 75-100 words: (Any Five)
  - A) Mention the problems arising out of Control Process.
  - B) 'Quality of work life', Give your opinion on this statement.
  - C) How do corporates carry out morale building activities amongst employees?

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- D) Briefly describe line function and staff function.
- E) Mention different types of planning premises.
- F) Briefly explain the decision theory approach.

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