SUMMER INTERNSHIP PROJECT

"A STUDY ON INTERNAL AUDIT PROCEDURES IN MATRUSEVA SANGH HOSPITAL."

Submitted To: DMSR

G.S. College of Commerce & Economics, Nagpur (An Autonomous Institution)

Affliated To: Rastrasant Tukdoji Maharaj Nagpur University, Nagpur

Submitted by:

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Department of Management Sciences and Research, G.S. College of Commerce & Economics, Nagpur NAAC Accredited "A" Grade Institution



Academic year:-2021- 2022



CERTIFICATE

This is to certify that the investigation described in this report titled "INTERNAL AUDIT PROCEDURES" has been carried out by Mr Mithil D. Bisen during the summer internship project. The study was done in the organisation, Nilesh Tiwari & Co., in partial fulfillment of the requirement for the degree of Master of Business Administration of G.S. College of Commerce and economics (An Autonomous Institute) affiliated to R. T. M. Nagpur University, Nagpur.

This work is the own work of the candidate, complete in all respects and is of sufficiently high standard to warrant its submission to the said degree. The assistance and resources used for this work are duly acknowledged.

Dr. Archana Dadhe Faculty Guide Dr. Sonali Gadekar MBA Co-ordinator



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Date: Date:08/01/2022

TO WHOMSOEVER IT MAY CONCERN

This is to certify that Mr. Mithil Deepak Bisen, a student of MBA Sem-II, Department of Management Sciences & Research, G. S. College of Commerce & Economics, Nagpur has successfully completed his/her Summer Internship Program from 15/11/2021 to 01/01/2022 under our guidance. During the period of his/her internship he/she was found punctual, hardworking and inquisitive.

We wish him every success in life.

For Nilesh Tiwari & Co., Chartered Accounts

(CA Nilesh Tiwari)

M.No. 130513

Proprietor

ACKNOWLEDGEMENT

It is a matter of pride and privilege for me to have done a summer internship project in "Nilesh Tiwari & Co." and I am sincerely thankful to them for providing this opportunity to me.

I am thankful to "CA Nilesh Tiwari" for assigning me for audit of matru seva sangh Nagpur and also for guiding me through this project and continuously encouraging me. It would not have been possible to complete this project without his support.

I am also thankful to all the faculty members of Department of Management Sciences and Research, G S College of Commerce and Economics, Nagpur and particularly my mentor "Dr. Archana Dadhe" for helping me during the project.

Finally, I am grateful to my family and friends for their unending support.

Mithil Bisen

Index (Table of Contents)

Sr. No.	Particulars	Page No.
1	Introduction	6 -13
2	Company profile	14-16
3	Terminologies	17
4	Objective of study	18
5	Scope of study	19-20
6	Need of study	21-22
7	Contribution during SIP	24-27
8	Limitations	28-29
9	Research methodology	30-43
10	Findings	44-46
11	Conclusion	47
12	Suggestion	48
13	Bibliography	49

INTRODUCTION

The title of study is internal audit procedure. Auditing is done throughout the year; they are there to alert the management for any deviation from the NRB framework likewise loopholes that are there in the policy and procedure are highlighted as Internal Audit Department constantly monitor the work and reports to the higher authorities for changes to be made. Internal Audit Department reviews the Income and recognizes it if not taken and realized. There is a period research conducted by the Internal Audit Department where data are collected and examined for recommendation, the research in general will look at the secondary data's rather than primary ones.

There are various forms of Audit carried out in any commercial banks. The first audit is the self audit, and then secondly there are another department like Credit Risk Department and Risk Management that constantly monitors the work. If any of the risks is overlooked by the Credit and Risk Management Department than the last department to control and alert the organization management is the Internal Audit Department of the Organization

Since the MBA program is an integrated set of practical and theoretical method of learning, the students of this program are required to have practical exposure in any kind of business organization as last term of this course. The primary goal of internship is to provide an onthe-job exposure to the student and an opportunity for translation of their theoretical conceptions in real life situation.

Definiton of Audit

Auditing is a systematic process of objectively obtaining and evaluating evidence regarding assertions about economic actions and events to ascertain the degree of correspondence between those assertions and established criteria and communicating the results to interested users. The various types of auditing services provided by the organization are Statutory Audit, Due Diligence Audit, Internal Audit, External Audit, Financial Audit, Forensic Audit etc.



ESSENTIALS OF GOOD AUDIT REPORT

The essentials of good audit report are as follows:

Title

An auditor report must have appropriate title, such as "Auditor's Report". It is helpful for the reader to identify the auditor's report. It is easy to distinguish it from other reports. The management can issue any report about the business performance. The title o the report is essential.

Addressee

The addressee may be shareholder or board of director of a company. The auditor can audit financial statements of any business unit as per agreement. The report should be appropriately addressed as required by engagement letter and legal requirements. The report is usually addresses to the shareholders or the board of directors.

Identification

The audit report should identify the financial statement that have audited. The financial statement may include trading profit and loss accounts, balance sheet and statement of changes in financial position and sources and application of frauds statement. The report should include the name of the entity. Moreover the data and period covered by the financial statement are also stated in it.

Reference to Auditing Standards

The audit report should indicate the auditing standard or practice followed in conducting the audit. The international auditing guidelines need assurance that the audit has been conducted as per set standards.

Opinion

The auditor's report should clearly state the auditor's opinion on the presentation in the financial statement of the entity's financial position and the result of its operations. The statement give a true and fair view is an auditor's opinion. This opinion is usually based on national standard or international accounting standards.

Signature

The audit report should be signed in the name of the audit firm, the personal name of the auditor or both as appropriate.

Auditor's Address

The address of auditor is stated in the audit report. The name of city is stated in the report for information of the readers.

Date of Report

The report should be dated. It informs the reader that the auditor considered the effect on the financial statements and in his report of events or transactions about which he become aware the occurred up to that date.



Products and Services:

The major products and services provided by the firm are auditing, due diligence, account outsourcing, project management and consulting services which are as follows:

Financial Audits:

In a financial audit, the assertions about which the auditor seeks objective evidence relate to the reliability and integrity of financial and, occasionally, operating information. This type of audit usually covers the basic set of financial statements (Balance Sheet, Income Statement, Statement of CashFlows, Statement of Changes in Equity and notes to the financial statements)

Statutory Audit:

A legally required review of the accuracy of a company's or governments' financial records is what termed as Statutory Audit. The purpose of a statutory audit is same as the purpose of any other audit - to determine whether an organization is providing a fair and accurate representation of its financial position by examining information such as bank balances, bookkeeping records and financial transactions.

Due Diligence Audit:

Due Diligence is an extensive look at a company in order to make the best informed business decision about a company. Due Diligence Audit is that audit which is carried out in order to find/estimate the actual financial position of the organization before a large decision is about to take placelike mergers and acquisitions, loan agreement, or when the company's financials are going to be presented to the public. Due diligence audit includes thorough investigations of the books and records that can range from asset appraisals to dayto day transactions. A thorough understanding of internal controls and its effectiveness also become necessary to ensure the risk for the business is as low aspossible.

Internal Audit:

Internal audit is an independent, objective assurance and consulting activity designed to add value and improve an organization's governance, risk management and management controls over: efficiency/effectiveness of financial statements (Balance Sheet, Income Statement, Statement of CashFlows, Statement of Changes in Equity and notes to the financial statements

Compliance Audit:

A compliance audit determines the extent to which rules, policies, laws covenants, or governmental regulations are followed by the entity being audited. For example examination of tax returns of individuals and companies by the Internal Revenue Department for compliance with the tax laws.



Account Outsourcing:

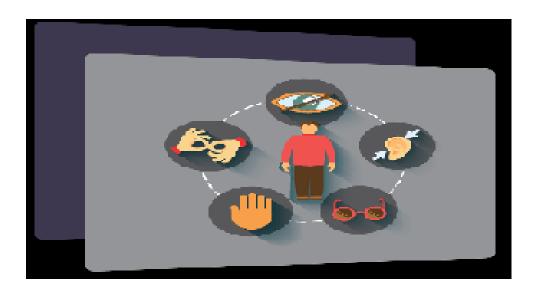
Outsourcing is gaining popularity as a way to reduce financial and operational risks by making them easier to manage. Keeping this in mind, the firm provides accountingservices to various organizations. Business organizations can alleviate the burden of staying on top of frequent changes to tax codes and accounting regulations and provide increased levels of information transparency, visibility of controls and clarity of accountability by outsourcing of accounting system.

Company Establishment:

The firm also extends its services towards establishment of organizations and corporation. The firm helps in registration in company registrar office as per the company act 2063, acquiring of certificate of commencement of business, etc.

Tax Management:

The firm also helps in tax management for organizations. Organizations can acquire services like calculation of income tax, management of Value Added Tax (VAT), Tax Deducted at Source, timely filing and payment of taxto Inland Revenue Department, etc.



Consultancy and Training:

The firm also offers advising and counseling services on matters relating to accounting system, tax procedures, company establishment, and numerous other financial matters. The firm provides consultancy services in areas of Country Strategic Papers, Restructuring policies and Internal Control System Development, Mergers/Demergers, Financial Controller/Due Diligence Review/Special Review of various Infrastructure projects on behalf of commercial banks; Forensic Audits, etc.

Services are provided to all types of organization such as hospital, Banks Industries etc.

COMPANY PROFILE

Nilesh Tiwari & Co. was established in January 2011. It is a leading chartered accountancy firm rendering comprehensive professionals ervices which include audit, management consultancy, tax consultancy, accounting services, manpower management, Nilesh Tiwari & Co. is a professionally managed partnership firm. The Teamconsists of distinguished Chartered Accountants, corporate financial advisors and tax consultants. The firm represents a combination of specialized skills, which are geared to offers sound financial advice and personalized proactive services. Those associated with the firm have regular interaction with industry and other professionals which enables the firm to keep pace with contemporary developments and to meet the needs of its clients. The firm has provided consulting and auditing services to major Banks and Financial Institutions in Vidharbha including Arvind Sahakari Bank and Matru Sewa Sangh, Mahal, Nagpur. Firm has also involved in advisory works, auditing and as a counterpart with local consultancy and also in the capacity of independent expert.

Vision

The firm's vision is to be the premier auditing, accounting, tax and businessconsulting firm by every measure that matters and also to accomplish the assignment through the experience of firm'spartners & professional staff and also to arrange specific technical expertise from our associates of various streams of professions.

We go beyond the traditional auditor and client relationship by becoming your Trusted

Mission

We adhere to the strictest principles of client confidentiality. The sensitive and competitive nature of proprietary information-and the maintenance of trust-demands it. We have built our success on such principles. We do our utmost to earn-and keep-client trust.

Firm's Performance

From my viewpoint, to the best of my knowledge and ability, I found the overall performance of the organization above satisfactory level measured on following criteria:

During my internship period of 45 days, what I found is that the organization has very energetic and motivated employees. Moreover, thefirm is the auditing and consulting firm run/managed by the chartered accountants who are experts in the field of finance. Hence, there is very less chance of the firm incurring losses.

I feel that the quality of the work is good from the perspective of number of times the report gets checked and verified before the final report is handed over to the customer.

Major Customers

Financial Institutions	Government Institutions	Other Institutions
Arvind Sahakari Bank	Power Grid	Sakal Newspaper press.
Shikshak Sahakari Bank Ltd.		Navbharat newspaper.
		Matru Seva Sangh

TERMINOLOGIES

> <u>CLEAN AUDIT OUTCOME</u>:

The financial statements are free from material misstatements (in other words, a financially unqualified audit opinion) and there are no material findings on reporting on performance objectives or non-compliance with legislation.

> FINANCIALLY UNQUALIFIED AUDIT OPINION:

An unqualified opinion is an independent auditor's judgment that a company's financial statements are fairly and appropriately presented, without any identified exceptions, and in compliance with generally accepted accounting principles (GAAP)

> QUALIFIED AUDIT OPINION:

A qualified opinion indicates that there was either a scope limitation, an issue discovered in the audit of the financials that were not pervasive, or an inadequate footnote disclosure. A qualified opinion is an auditor's opinion that the financials are fairly presented, with the exception of a specified area.

> ADVERSE AUDIT OPINION:

An adverse opinion is a professional opinion made by an auditor indicating that a company's financial statements are misrepresented, misstated, and do not accurately reflect its financial performance and health.

> <u>DISCLAIMER OF AUDIT OPINION</u>:

A disclaimer of opinion is a statement made by an auditor that no opinion is being given regarding the financial statements of a client. This disclaimer may be given for several reasons. For example, the auditor may not have been allowed or been able to complete all planned audit procedures.

OBJECTIVE OF STUDY

- > To examining the system of internal check
- ➤ To checking arithmetical accuracy of books of accounts, verifying posting, costing and balancing etc.
- > To verifying authenticity and validity of transaction.
- > To checking the proper distinction of capital and revenue nature of transaction.
- > To confirming the existence and value of assets and liabilities.
- > To verifying whether all the statutory requirements are fullfilled or not.
- To providing true fairness of operating results presented by income statements and financial position presented by balance sheet.

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SCOPE OF STUDY

I have been assigned in NILESH TIWARI & Co. that gave me tremendous scope to familiarize with the audit procedure of the organization. Major parts of scope are point out below:

- ➤ Background of the host organization and also their position
- Audit procedure, which is followed by the organization for performing any audit.
- Nature and importance of it has depicted in this study.
- Audit methodology of firm which is followed by the organization for performing any audit.
- ➤ Background of host organization and also there position.
- Audit administration of firm, which is followed by the organization for performing any audit.
- Audit methodology of firm, which is followed by the organization for performing any audit.

Scope of an Internal Audit

This slide provides information regarding the scope and functions of an internal auditor within an effective internal audit system of the company.

- Internal auditing ensures an accurate and reliable framework for accounting control, standard costing, budgetary control and all other administrative controls.
- · Add text here.



- Internal auditing besides ensuring proper accounting and custody of company's asset's, is also concerned with the protection of the assets.
- · Add text here.

· Internal auditing is concerned with

reporting to management in accordance with predetermined

policies, procedures and

performance standards.

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- Internal auditing ascertains the reliability of financial and operating reports prepared throughout the enterprise.
- It also gives assurance to the management of the validity of the reports and documents.
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This side is 100% editable. Adapt to your needs and capture your audience's attention.

NEED OF STUDY

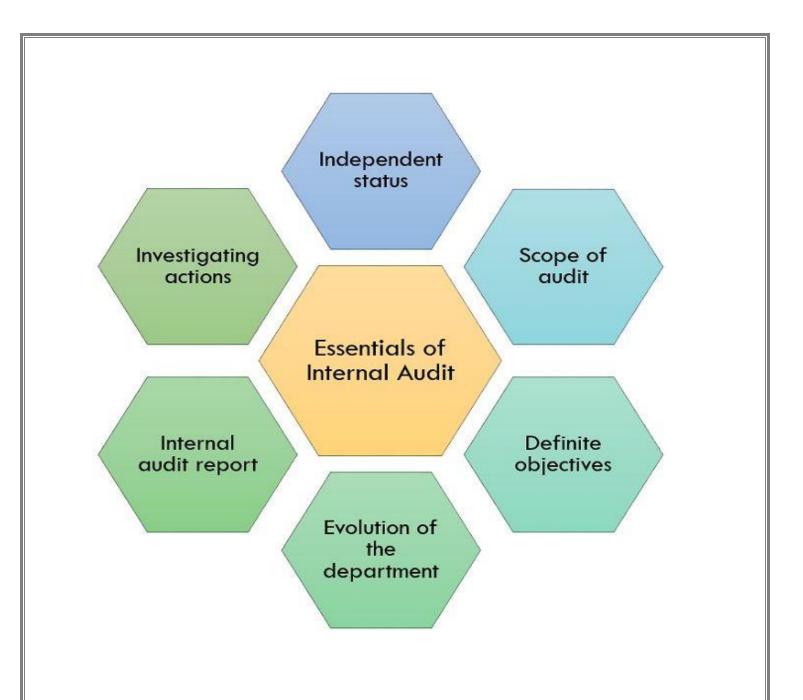
- ➤ Internal auditors gain an in-depth, up-close understanding of the processes, policies and procedures of an organization..
- ➤ Risk and compliance concerns are driving hiring at many companies, particularly in highly regulated industries like banking, insurance, healthcare and financial services.
- Potential internal auditing jobs on this career path include entry-level internal auditors, such as auditing specialists, risk assessment specialists, lead internal auditors, financial analysts, internal controls auditors and information systems auditors.
- > The more complex regulatory environment means businesses must balance revenuegenerating activities with the need to meet regulatory directives, implement new capital structures and manage institutional risk.



- More and more organizations are finding out just how critical a role internal auditing plays in this world of global regulatory changes and rapidly emerging technologies.
- ➤ It's internal auditors who are responsible for providing assurance on corporate governance, risk management, internal control and operations, in all types of business conditions.
- As the consider's out, internal audit is one of the in-demand finance and accounting positions in today's hiring market.



INTERNAL AUDIT



CONTRIBUTION DURING SIP

First few days I do not have to do anything accept observing them and I was ask to learn by observing and communicating and staying with them. At first week my primary work was to learn how to operate an ms-excel customize software which is used for maintaining company accounts. Then I practically involved in work with the auditor's team.

In Nilesh Tiwari & Co. Chartered Accountants, there was no specific job description for an intern. After I joined the firm, I was placed in an internal audit team in a Maternity Hospital as a Junior Auditor. As a part of the team I was responsible to look into the various aspects of internal audit of the hospital, the areas were, expenses, cash and wages and salaries as discussed in the part of this report.

As a part of the team I was responsible to look into the various aspects of internal control of the company, the areas were, expenses, cash and wages and salaries as discussed in the previous part of this report.

Preparation of Audit Working Papers:

I prepared audit working papers simultaneously while doing vouching. The doubtful matters/transactions/entries were noted on the working papers. The entries without supporting documents and evident were noted down. Similarly, transactions/entries that require thorough checking of its supporting documents such as memorandum of understanding (MoU), agreement papers, insurance policies etc were noted for the purpose of reminder for checking of these supporting in detail later. It was necessaryto

prepare working papers while doing vouching. However, I could not learn the wayof coding and indexing of working papers for the purpose of filing and referencing and cross referencing during report writing due to limited duration of my internship programme. I prepared working papers for hospital and college both.

The audit working papers constitute the link between the auditor's report and the client's records. Documentation refers to working papers prepared or obtained by the auditor and retained by him in connections with performance of his audit.

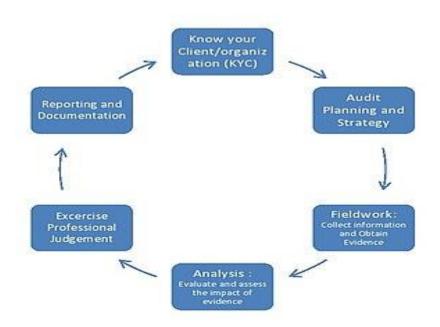
The main reasons/purposes for the preparation of working papers are:

- They constitute a permanent record of the objectives and scope of the audit, as well as
 the work performed during the audit. Work papers organize and coordinateall phases of
 the audit.
- They contain the back-up material in support of the audit findings, conclusions, opinions, and comments.

They contain the basic material from which the audit report is prepared

They reflect the quality and reliability of the work performed by the auditor;
 substantiate and explain in detail the opinions and findings presented





Preparation of Preliminary Trial Balance and Financial Statements:

Preliminary Trial Balance

This a summary of the balance of all accounts in the chart ofaccounts to, firstly, make sure the books are balanced. Then, these account balances are used to prepare financial statements such as Profit and Loss Account, Balance Sheet and Cash Flows Statement. The trial balance is a worksheet on which all the general ledger accounts with their debit or credit balance are listed. It is a tool that is used to alert errors in the books of account. The total debits must equal the total credits. If they don't equal, there is an error that must be tracked down

As the name indicates the **profit and loss statement** (also known as a statement of financial performance or an income statement) measures the profit or loss of a business over a specified period. A profit and loss statement summarizes the income for a period and subtracts the expenses incurred for the same period to calculate the profit or loss for the business. It reflects the past performance of the business and is the report most often used by

small business owners to track how their business is performing.

Balance sheet

This a financial statement that summarizes a company's assets, liabilities, specific point in time. The balance sheet gives an idea of what the hospital owns and owes as well as the amount invested by them. Each of the three segments of the balance sheet has many accounts within it, documenting the value of each one. Accounts such as cash, inventory, and property are on the asset side of the balance sheet, and accounts such as accounts payable and long-term debt fall on the liability side. Accounts on a balance sheet differ by company and by industry, as there is no set template that accurately accommodates the differences between different types of businesses.

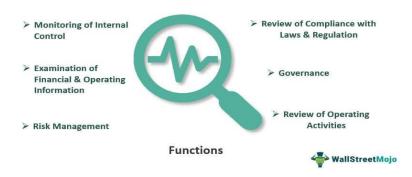
Cash Flow Statement

This that financial statement which provides aggregate data regarding all cash inflows a company receives from both its ongoing operations financing and external investment sources, as well as all cash outflows that pay for business activities and investments during a given quarter. Income statement uses accrual accounting method and its benefit is that it strives to show a more accurate picture of the companies' profitability.

However, focusing on accrual based profitability without looking at cash inflows and outflows is very dangerous, not only because companies can more easily manipulate accounting profitsthan they can cash profits, but also because not having a handle on cash can potentially make even a healthy company go bankrupt. The key to financial analysis isto use both statements together. If there is incredibly high net income, such net income should be supported by strong cash flow from operations and vice versa. If this is not the

case then investigation and follow up on such discrepancies should be done.

Internal Audit



To be a part of team is responsible for maintaining an efficient and accurate accounting function.

LIMITATIONS OF STUDY

The study is conducted with an objective to make a thorough study of external audit procedure. I have availed many facilities and faced some obstacles during my study. These obstacles may be termed as limitation of the study. These limitations are as follows:

- > Scheduled time span was not sufficient to cover all information.
- As an independent audit firm the information of the case study is notadequate for this study.
- > To some extend the exact audit procedure is not followed due to time and other constrains.
- As the internship was the first practical experience, it was notpossible for me to know all and everything of audit procedure.

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- Previous year's financial data was created by a chartered accountant firm, but those data was not accepted as authentic data source since those data was not supported by the source documents.
- Sometimes the client's employees are not ready to co-operate asauditors' adverse report may hamper their job.





Research methodology

In order to prepare the assigned project paper I have collected necessary information from two types of source as follows:

- > Primary sources information.
- > Secondary sources information.

Primary sources information

- ➤ I have collected primary information by working with two audit team
- ➤ Discussing with engagement partner, audit manager, audit staff and articled student.

Secondary sources information

- ➤ I have also collected secondary information like annual audit report, management audit report, accounting system & audit working papers.
- The information was obtained from various corresponding files of the firm

Audit process and procedures in India

The audit firm India are regulated and guided by the Institute of Chartered Accountants Of India. ICAI has suggested and provided the firm with different subject regarding auditing. Like others it has suggested auditing procedures that can be followed by the audit firm in India in its Audit Practice Manual.

Audit process suggested by Audit Practice Manual (APM) may be summarized as follows.

- > Planning.
- > Collection of evidence.
- > Controlling and recording
- > Review and opinion

Audit Process

Dl	\	Collection of	Controlling and	Review and	
Planning			, Controlling and	iteview unu	
		evidence	recording	opinion	
	/ 1		1 ccoruing	_	_/

Planning

In order to assist in a disciplined approach to planning and to ensure compliance with Indian Standards on Auditing (ISA), the APM provides documentation enabling a record of planning to be kept, demonstrating the approach adopted for each audit and the reasons for that approach.

Collection of audit evidence

The APM audit programs are comprehensive and designed to deal with most eventualities. However, it is crucial that the programs are tailored to meet particular circumstances of the client.

Controlling and recording

This section provides detailed guidance on the use of the documentation, including the way in which the forms should becompleted for the preparation of a well-documented audit file.

Review and opinion

This section deals with how partner can review the overall audit and form an opinion.

APM provides some checklists which can be used to review the overall performance of the client.



Audit Procedures

There are seven steps involved in the procedures that come one afteranother. The procedures followed by the Nilesh Tiwari & Co. are basically inspired by the approaches suggested by ICAI in Audit Practice Manual. Steps are as follows:

- ➤ Identity Overall Goals
- Gather & Evaluate Initial Information

- Assess General Risks
- Assess Account Specific Risk
- Develop Efficient And Effective Audit Plan Program
- Conduct Audit Testing
- **E**valuate And Communicate Audit Results

RISK BASED INTERNAL AUDIT

Internal Auditing helps an organization accomplish its objectives by bringing a systematic, disciplined approach to evaluate and improve the effectiveness of risk management, control and governance processes.



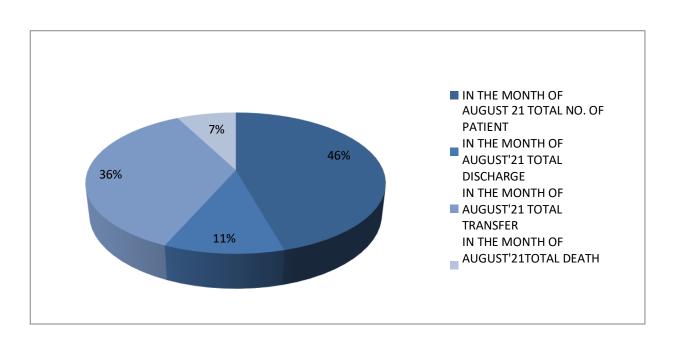
Benefits of Risk based Audit

- ➤ Traditional audit view value addedtechniques
- ➤ Risk profile of Businesses
- ➤ Internal Controls & Ops Risk reviews
- Cost reductions recommendations
- ➤ Review of Fraud Risk Controls



DATA ANALYSIS

IN THE MONTH OF AUGUST'21



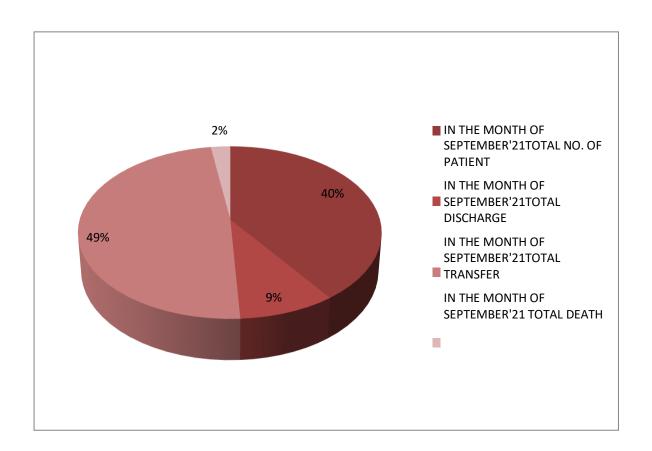
INTERPRETATION

According to the survey in, the month of August the number of patient was admitted in the ICCU was 50%, out of them, 15% was the total number of discharge, 30% was the total number of transfer, & 5% was the total number of death.

AVERAGE LENGTH OF STAY:

Total length of stay for each discharged resident in the month/dividing by the number of discharge residents in a month.

As we can see, the average length of stay in ICCU was 16.9% in the month of August.



IN THE MONTH OF SEPTEMBER'21

INTERPRETATION:

Number of discharge, 29% was the total number of transfer, & 4% was the total number of death. According to the survey, in the month of September the total number of patient was admitted in the ICCU was 49%, out of them, 18% was the total

AVERAGE LENGTH OF STAY:

Total length of stay for each discharged resident in the month/dividing by the number of discharge residents in a month.

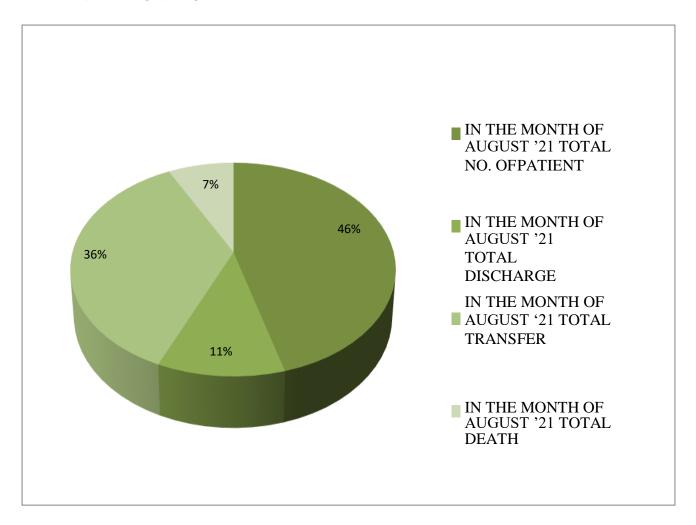
500/28 = 17.8%

As we can see, the average length of stay in ICCU was 17.8% in the month of September



AVERAGE LENGTH OF STAY IN ICCU-B

IN THE MONTH OF AUGUST '21



INTERPRETATION:

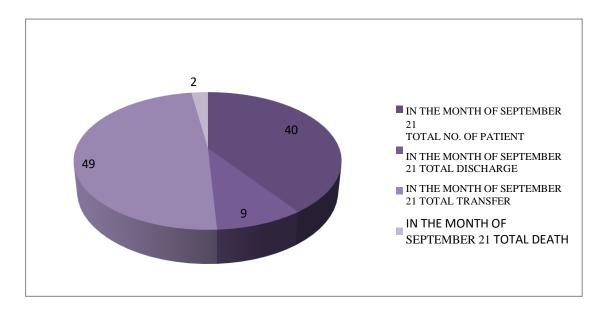
According to the survey, in the month of August the total number of patient was admitted in the ICCU was 46%, out of them, 11% was the total number of discharge, 36% was the total number of transfer, & 7% was the total number of death.

AVERAGE LENGTH OF STAY:

Total length of stay for each discharged resident in the month/dividing by the number of discharge residents in a month.

$$445/31 = 14.35\%$$

As we can see, the average length of stay in ICCU was 14.35% in the month of August.



IN THE MONTH OF SEPTEMBER

INTERPRETATION:

According to the survey, in the month of september thetotal number of patient was admitted in the ICCU was 40%, out of them, 9% was the total number of discharge, 49% was the total number of transfer, & 2% was the total number of death.

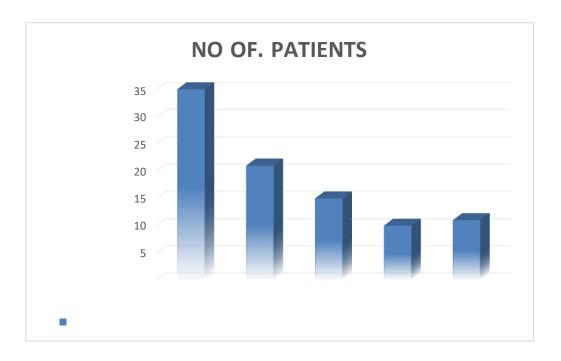
AVERAGE LENGTH OF STAY:

Total length of stay for each discharged resident in the month/dividing by the number of discharge residents in a month.

$$405/28 = 14.46\%$$

As we can see, the average length of stay in ICCU was 14.46% in the month of September 21.

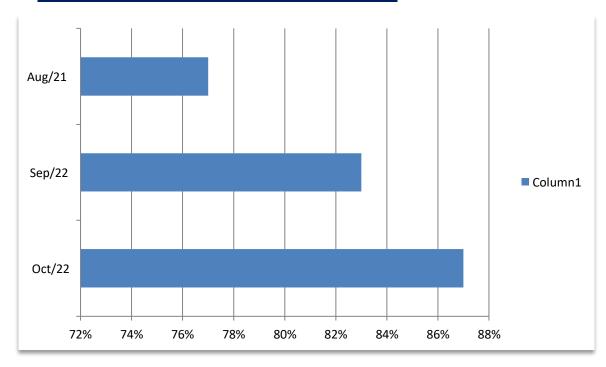
TIME TAKEN IN SHIFTING OF PATIENT FROM THE EMERGENCY DEPARTMENT TO WARD



INTERPRETATION:

According to the survey in, The total time taken in shifting of patient from emergency department to ward is as we can see from the chart the maximum time taken is 30mintues and the minimum time taken is 5minutes.

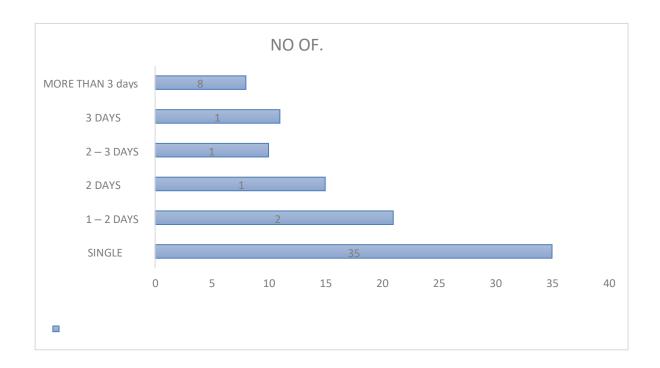
• BED OCCUPANCY IN GENERAL WARDS



INTERPRETATION:

According to the survey in, the bed occupancy in generalwards in Aug 21 was 87%, in Sept 21 was 77% and in Oct 21 was 83%.

AUDIT SHEET FOR TIME & MOTION STUDY (for shifting patient)



INTERPRETATION:

According to the survey in ,the total time taken in shifting of patient from MSS hospital to referral hospital is as we can see from the chart the maximum time taken is 3days and the minimum time taken is 1day.

Internal Audit Summary of Key Findings and Recommendations



FINDINGS

We measure several outcomes at the patient, professional, and department levels (Ts. The primary outcomes are adverse events and complications. The secondary outcomes are patient experiences, the standardised mortality rate (SMR), prolonged hospital stay, team climate, and patient safety culture. These outcomes are assessed using medical record reviews, questionnaires, routine hospital administrative data, and observations. We collect data 3 months before the audit and will collect data again 15 months afterwards. We measure patient experiences also 9 months after auditing; the SMR and prolonged hospital stay are generated from the routine administrative hospital data monthly. During

internship period, I never felt I am different than them. Rather, I started to feel like I was also one of them (one of the CA student doing Articleship not internship). I really feel lucky to receive such kind of treatment and behavior from other employees. I think that for such kind of friendliness and rapport, there is great role of informal talks. The organization had a culture of having breaks time and again. This provided great opportunity for the new comers like me to get acquainted with the organization and the employees.

I learned the various operations carried out during my audit and the procedure that the department Should followed in carrying out those operations. The guideline and manual was well instated there for the maternity hospital, so as to carry out certain activity. Like for example a certain criteria was to be followed in order to allocate the bed and private rooms etc. If any of the procedure was missed during conducting of the activity then there would be a high chance of error / risk due to improper follow of the procedure. So each activities carried out in the hospital has to follow specific procedure, where these procedure were predefined so as to avert risk like fraud, operational risk, financial risk and the future risk



The findings and facts were the outcomes of audit and these finding and figure were stated as comments by internal auditor. The comments showed the work done by the auditor. I had at first enlisted many comments at first but I later found that the comments that I found were dealing with the compliance of procedures, as my comments only focused on errors made by the administrative department. I then learned that the Hospital Administrative Department had a big challenge, a challenge to contribution in developing mechanism that controlled high errors during work find out loop holes in the procedure for activities and monitor branches performance.

The report writing skill was developed as I understood that a good sketched report didn't need to be re-addressed the findings and facts verbally; the report would just speak for itself. The presentation of finding and figures in a report should done addressed where hospital management would know come to know what exactly is

happing in their maternity hospital. The report that I had written was reviewed by the senior executive member of the organization, therefore I had to concentrate on making the writing simple and specific.

A discussion is to be done with the Department heads about the audit Findings. During the process the previous audit comment compliance and also the audit comments of External and Statutory are discussed. In the discussion the problems of the departments are noted down, so as to resolve it taking the problems to the concerned authority, also the deficiency of the branches in terms of Human Resource, Training required for Employee are also discussed.

Conclusion

The project concluded that, given the complexity and development of hospital, the overall level of compliances with the standards and codes is of high order. This project gives the correct ideas about how the major areas can be found by way of effective auditing system i.e. errors, frauds, manipulations etc. form this auditor get the clear idea show to recommend on the position. Project also contain that how to conduct of audit of the company, what are the various procedure through which audit of company should be done. Form auditing point of view, there is proper follow up of work done in every organization there no misconduct of transactions is taken places for that purpose the auditing is very important aspect in today's scenario form company and point of view.

If any new incumbent goes to a new organization and isn't clear about the ideas of the activities carried out by the various department of the organization that are established, then it is better to go through the manual and guidelines which will give some idea. The manual and policy is designed and are well in state for most of the bigger and formalized organization. For the smooth functioning of the operations and avert risk and have a control mechanism the manuals guidelines and policy are designed

Suggestion

If any new incumbent goes to a new organization and isn't clear about the ideas of the activities carried out by the various department of the organization that are established, then it is better to go through the manual and guidelines which will give some idea. The manual and policy is designed and are well in state for most of the bigger and formalized organization. For the smooth functioning of the operations and avert risk and have a control mechanism the manuals guidelines and policy are designed

I am very much delighted and thankful to the organization for allowing me to do internship in their organization. I got the platform to have exposed on the auditing processes and enhance my knowledge and ideas. I am grateful for providing me such opportunity. I would also like to provide some suggestions and recommendation which I believe that it would enhance the quality of its services

